

CONFIDENTIALITY POLICY

Aim

To protect all members of the school community, especially our pupils, and to give all staff clear, unambiguous guidance as to their legal and professional roles with regard to confidentiality and to ensure good practice throughout the school which is understood by pupils, parents/carers and staff.

Rationale

Fletewood School seeks to put the child at the heart of the learning process and to provide a safe and secure learning environment. It seeks to implement the underlying principles of the Every Child Matters Agenda and to address the issues, which may arise about confidentiality. It is committed to developing creative and positive ways for the child's voice to be heard whilst recognising the responsibility to use, hold and safeguard information received.

Sharing information unnecessarily is an erosion of trust.

The school is mindful that it is placed in a position of trust by all stakeholders and there is a general expectation that a professional approach will be used in all matters of confidentiality.

Fletewood School has a duty of care and responsibility towards pupils, parents/carers and staff. It also needs to work with a range of outside agencies and share information on a professional basis. The care and safety of the individual is the key issue behind this document.

Objectives:

1. To provide consistent messages in school about handling information about children once it has been received.
2. To foster an ethos of trust within the school.
3. To ensure that staff, parents and pupils are aware of the school's confidentiality policy and procedures.
4. To encourage children to be aware of confidentiality issues relating to their peers.
5. To reassure pupils that their best interests will be maintained.
6. To encourage children to talk to their parents and carers.
7. To ensure that pupils and parents/carers know that school staff cannot offer unconditional confidentiality.

8. To ensure that parents have a right of access to any records the school may hold on their child but not to any other child that they do not have parental responsibility for as set out in the Data Protection (2018) and Freedom of Information Acts (2000).

Guidelines

1. All information about individual children is private and should only be shared with those staff members who have a need to know.
2. All social services, medical and personal information about a child should be held in a safe and secure place, which cannot be accessed by individuals, other than identified school staff.
3. The school prides itself on good communication with parents and carers and staff members are available to talk to both children and parents/carers about issues that are causing concern. The school encourages children to talk to parents/carers about issues causing them concern and may in some cases support the children to talk to their parents.
4. All children have a right to the same level of confidentiality irrespective of any protected characteristics.
5. Confidentiality is a whole school issue. Clear ground rules must be set for any classroom work such as circle time and other PHSE session dealing with sensitive issues.
6. All children, parents, staff members and governors must enjoy privacy from gossip. All matters are dealt with according to the school's procedures and out of the eye of the wider community. It is important that:
 - Staff members do not discuss details of individual cases arising in any staff meetings to any person without direct professional connection to and interest in the welfare and education of the individual concerned, and in accordance with the safeguarding policy.
 - No member of staff discusses an individual child's behaviour in the presence of another child in school.
 - Staff do not enter into detailed discussion about a child's behaviour with other children or their parents.
 - Governors, in particular those sitting on Discipline Committees, do not divulge details about individuals (be they staff, families or individual children) to any person outside of the meeting.

- Parents in school, working as volunteers do not report cases of poor behaviour or pupil discipline to other parents in the school. This allows teachers to deal with such matters in line with school policy.
- At full Governing Body meetings, matters such as pupil exclusion, personnel issues and personal details of any member of the school community will be dealt with in the Headteacher's Report whilst protecting the individual's identity. This is not for the knowledge of persons outside the Governing Body meeting.
- Staff performance management will be carried out privately. Targets for individuals, named lesson observation sheets and other performance data will be in the Headteacher's office and electronic records will only be available from the Headteacher's computer.
- Matters of Child Protection are made known to staff on a need to know basis.
- It is important that class teachers and support staff are aware of some confidential matters in order to support individuals. These staff will respect the sensitivity of such cases and not divulge information to people unconnected professionally with the individual concerned.
- When volunteers, such as parents and friends of the school are working in classes, they do not discuss educational matters outside the classroom. For example, the specific use of teaching assistant time for particular pupils, or groups of pupils, teaching assistants have different roles within a class, including the support of children with special educational needs, the provision and work with these children is for the teacher to discuss with the relevant parents or carers.
- Volunteers, students and supply teachers are asked to read this policy before working in school.

Other Professionals

Health professionals are bound by their professional codes of conduct to maintain confidentiality when working in a one to one situation. When working in a classroom, they are bound by relevant school policies. In line with best practice guidance, like other school staff, they will seek to protect privacy and prevent inappropriate personal disclosures in a classroom setting, by negotiating ground rules and using distancing techniques.

7. Staff should be aware of children with medical needs. This information should be accessible to staff members who need it (through the school registers) but not on general view to other parents/carers and children.
8. Photographs of children should not be used without parents/carers permission especially in the press and on the internet. The school gives clear guidance to

parents about the use of cameras and videos during public school events (see Child Protection and Safeguarding policy).

9. Information about children will be shared with parents but only about their child. However, parents should be aware that information about their child will be shared with the receiving school when they change school.
10. All personal information about children including social services records should be regarded as confidential. It should be clearly understood by those who have access to it, whether those concerned have access to all, or only some of the information.
 - Logs of administration of medication to children should be kept secure and each child should have their own individual log.
 - In all other notes, briefing sheets, etc. a child should not be able to be identified.
 - Addresses and telephone numbers of parents and children will not be passed on except in exceptional circumstances or to a receiving school.

Date last reviewed: September 2025

Next review date: September 2028